

## **SRI KAGINELE MAHASAMSTHANA KANAKA GURUPEETHA COLLEGE OF EDUCATION (B.Ed. Aided)**

(Recognized by NCTE, Permanently affiliated to University of Mysore)

Survey No.1, Ward No.58, Adichunchanagiri Road, Kuvempunagar, Mysuru-570023

### **5.1.3 Institutional Guidelines for Grievance Redressal Mechanism**

Our institution has an active grievance redressal cell which has been organized under the guidelines of UGC (Grievance Redressal) Regulations, 2012 in the official Gazette of India, 2013.

This grievance redressal with all the types of grievance, complaints and malpractices including those received from students, staff and other stakeholders. Students are also made aware of E-Samadhan- Online grievance registering and monitoring system. Digital platform for applying for grievance/ feedback/ queries as developed by UGC.

The objective of the UGC in the above subject is met with well grievance redressal cell established in the college. To look into the matter of any complaints lodged by the stakeholders and judge its merit.

To create an harmonious atmosphere in the institution, various programmes are conducted in the institution such as Women's day celebration, during which distinguished women from the locality are invited and honored and highlighted the values and role of women in building a strong society.

Human Rights day celebration to create awareness of equal rights that are available for women in various fields. All these programme in institution are assured with the harmonious and peaceful atmosphere with a mutual respect and belongness, with result of their our institution, though, how they well formed Grievancial, but no single complaints, either from the student, teachers, nor any stakeholders are lodged.

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